

TOUGHBOOK G2 mk1 Solution Guide







TOUGHBOOK G2

EVOLVED 2 ADAPT

The **TOUGHBOOK G2** is the next generation rugged device for mobile workforces. It offers all the benefits of the latest technology, while maintaining important access to legacy systems. All of this, wrapped up in a more flexible, secure and ultimately even more useable device. An evolution of the best-selling Panasonic Toughbook G1 tablet and 20 detachable, this latest tablet is powered by the 10th Generation Intel® Core™ processor, delivering incredible performance, and is shipping with Windows 10 Pro. It also has a rich set of business interfaces with additional customizable options to meet a worker's needs. With its long battery life and outdoor viewing, glove-enabled touchscreen, it's a versatile yet tough technology companion for mobile workers.

- Intel® Core™ i5-10310U vPro™ Processor
- Windows 10 Pro
- Intel® UHD Graphics
- Next generation IPSa outdoor display technology
- 10.1" high brightness WUXGA (1920x1200) display
- (up to 1.000cd/m²)
- Capacitive 10 finger multi-touchscreen + digitizer
- 180 cm drop resistant*
- Water and dust resistant (IP65)*
- Up to 12 hours battery life

- User exchangeable battery
- Optional Hot swap function
- Flexible configuration port (Serial, LAN, USB 2.0 or Thermal by FLIR, Barcode Reader)
- Rear expansion area (Smart Card Reader, HF-RFID)
- Lightweight design weights approx. 1,19kg

* Test by an independent third-party lab following MILSTD810H and IP65 will be done 2H 2021







TOUGHBOOK G2 ACCESSORY ECOSYSTEM



All accessories in this guide are fully tested and certified in the Panasonic factory by Panasonic engineers







DESKTOP DOCKING SOLUTIONS

TOUGHBOOK G2 Desktop Cradle

Size: t.b.a.

Weight: t.b.a.

Part Nos:

- FZ-VEBG21U
- x2 HDMI 2.0 can be used simultaneously.



TOUGHBOOK G1 Desktop Cradle

Size: 31.0 x 23.0 x 17.2 cm

Weight: 1.5 kg

Part Nos:

• FZ-VEBG11AU HDMI and VGA can be used simultaneously.

Compatible with TOUGHBOOK G2 Tablet



TOUGHBOOK 20 Desktop Port Replicator

With full port replication.

Size: 315mm x 270mm x 50mm

Weight: 1.6 kg

Part No: CF-VEB201U

Compatible with TOUGHBOOK G2 Tablet + Keyboard









TABLET VEHICLE DOCKING SOLUTIONS

TOUGHBOOK G1/G2 Standard Vehicle Dock (Gamber Johnson)

Ports:

- Serial; VGA; HDMI; 2 x USB 3.0; LAN; 16V DC-in
- Option dual antenna pass-through
- VESA 75 mounting pattern
- Non-electronic versions available

Size: 285 x 251 x 99 mm

Weight: 0.91 kg

Part Nos (Docks with electronics):

- PCPE-GJG1V01 Keyed Alike without antenna pass-through
- PCPE-GJG1V02 Keyed Alike with antenna pass-through

Part Nos (Docks without electronics):

• PCPE-GJG1V05 Keyed Alike



TOUGHBOOK G1/G2 Vehicle Dock (Havis)

Ports:

- Serial; VGA; HDMI; 2 x USB 3.0; LAN; 16V DC-in
- Option dual antenna pass-through
- VESA 75 mounting pattern

Size: 255 x 289 x 111 mm / 10.0" x 11.4" x 4.4"

Weight: 1.23 kg / 2.7 lb

Part Nos:

- PCPE-HAVG103 Keyed Alike without antenna pass-through
- PCPE-HAVG104 Keyed alike with antenna pass-through



All technical specifications are subject to change without notice.

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CES





NOTEBOOK VEHICLE DOCKING SOLUTIONS

TOUGHBOOK 20/G2 Notebook Dock (Havis)

Full port replication:

- 2 x USB 3.0; 1 x LAN; 1 x Serial; 1 x HDMI; 1 x VGA
- Optional dual antenna pass-through
- 16V DC-in

635 x 280 x 244 mm Size:

1.95 kg Weight:

Part No:

- PCPE-HAV2007
- Without pass-though, keyed alike PCPE-HAV2008 With dual pass-though, keyed alike



TOUGHBOOK 20/G2 Notebook Vehicle Dock (Gamber-Johnson)

Ruggedised vehicle dock with full port replication and optional dual antenna pass-through. Non-electronic version also available.

Full port replication:

- 2 x USB 3.0; 1 x LAN; 1 x Serial; 1 x HDMI; 1 x VGA
- Optional dual antenna pass-through
- 16V DC-in

307 x 295 x 65 mm Size:

Weight: 2.3 kg

Part Nos:

- PCPE-GJ20V07 No RF, keyed alike
- PCPE-GJ20V08 Dual RF, keyed alike

Only compatible with TOUGHBOOK G2 when used with keyboard accessory









CARRYING SOLUTIONS

TOUGHBOOK G2 Rotating Hand Strap

Size: 243 x 127 x 15.5 mm Weight: 0.135 kg Part no: **FZ-VSTG21U**



Kickstand

TOUGHBOOK G2 Elastic X-Strap

Details coming soon. Image is not of actual product – for illustration purposes only.

Part no: TBC

TOUGHBOOK G2 Always On Case

Details coming soon. Image is not of actual product – for illustration purposes only.

Part no: TBC

DuraStrap Breakaway Shoulder Strap

Details coming soon. Image is not of actual product – for illustration purposes only.

Part no: TBC







Toughmate Rotating Hand Strap

Details coming soon. Image is not of actual product – for illustration purposes only.

Part no: TBC

TOUGHBOOK G2 Mobility Bundle

Details coming soon. Image is not of actual product – for illustration purposes only.

Part no: TBC

TOUGHBOOK G2 Modu-Flex

Details coming soon. Image is not of actual product – for illustration purposes only.

Part no: TBC

TOUGHBOOK G2 DuraStrap X

Details coming soon. Image is not of actual product – for illustration purposes only.

Part no: TBC















PRODUCTIVITY SOLUTIONS

TOUGHBOOK G2 Emissive IP65 Backlit Keyboard

Ports:

• x1 USB 3.0 Type A x1 USB 3.0 Type c

Size: 287 x 240 x 56.1 mm Weight: 910 g

Part no: FZ-VEKG21L*



TOUGHBOOK G2 Smart Card Reader

(For rear expansion area) Size: 111 x 75 x 15.4 mm Weight: 80 g Part no: **FZ-VSCG211U**



TOUGHBOOK G2 HF-RFID Reader

(For rear expansion area) Size: 110 x 75 x 15.0 mm Weight: 85 g Part no: **FZ-VRFG211U**



TOUGHBOOK G2 IP55 DIGITISER PEN

Size: 117.5mm x Φ9.0 Weight: 6.2 g Part no: **FZ-VNP026U**









POWER MANAGEMENT SOLUTIONS

Standard 5.000 mAh Battery Pack

Part No: FZ-VZSU1TU For G2 Standard Model



Long-life 6.800 mAh Battery Pack

Part No: **FZ-VZSU1VU** For G2 Quick Release-SSD Model

Long-life 6.800 mAh Battery Pack Part No: FZ-VZSU1UU For G2 Standard Model



AC Power Supply

Part No.: CF-AA5713A2* E/G/T/D *E: UK; G: Continental; T: Italian; D: Swiss



Car Charger

EIAJ & TypeA both, 80W (12 - 32VDC)

Part No: CF-LND8024 FD/BW*

*FD: with vehicle plug; BW: bare wire

Car Charger For Forklifts

Part Nos:

- PCPE-LNDFH11: 70-110
- PCPE-LNDFH32: 12-32V
- PCPE-LNDFH60: 20-60V



External 4-bay Battery Charger Part No: FZ-VCBG21* E/G/T/D *E: UK; G: Continental; T:

Italian; D: Swiss Coming November 2021



Car Charger

EIAJ & TypeA both, 80W (12 -16VDC)

Part No: CF-LND80S-FD/BW*

*FD: with vehicle plug; BW: bare wire









SECURITY AND PROTECTION SOLUTIONS

Kensington Lock Part No: PCPE-KENLOK1



Protective Film for LCD

Replacement for protective film preinstalled on TOUGHBOOK

Part No: FZ-VPF38U



LCD Screen Cleaning Cloth Part No: CF-VNC002U

MOQ: 10 pcs



MOBILE PRINT SOLUTIONS

PJ7 Series A4 Mobile Printers

Perfectly dimensioned for your briefcase or computer bag, PJ7 series of compact, direct thermal printers can also be easily mounted in your vehicle. Take it out on the road and make sure your clients and customers receive those all-important documents in an instant. Available with 300 dpi print resolution, and with USB, Bluetooth or Wi-Fi.

Part No.: PCPE-BRPJ763 PCPE-BRPJ773 PJ763 A4 mobile printer, 300 dpi with USB & Bluetooth PJ773 A4 mobile printer, 300 dpi with USB, Wi-Fi and AirPrint



All technical specifications are subject to change without notice.



PROSERVICES



PRODUCTIVITY SOLUTIONS

Compact Wearable Barcode Scanner

Part Nos:

- PCPE-PGLSCN1 Standard Range
- PCPE-PGLSCN2 Mid Range

Index Trigger Wrap - 3 Pcs. Pack

Part Nos:

- PCPE-PGLITSL Left Hand, Size Small
- PCPE-PGLITML Left Hand, Size Medium
- PCPE-PGLITLL Left Hand, Size Large
- PCPE-PGLITSR Right Hand, Size Small
 PCPE-PGLITMR Right Hand, Size Medium
- PCPE-PGLITLR Right Hand, Size Large



Barcode Scanner Charging Cradle

With International plugs Part No: PCPE-PGLCHR3





Bluetooth Headset

Part No: PCPE-MODBTH1



Headset Battery Charger – 10 bay

Part No: PCPE-MOD10BC



Replaceable Batteries -25 pack Part No: PCPE-MODBAT1



Contact for consumables – ear pads and microphone windscreen

All technical specifications are subject to change without notice.



VICES



PROFESSIONAL SERVICES

Custom BIOS Services

Part No: PCPE-PSBIOSG

Autopilot Enrolment

Part No: PCPE-PSAUTOP

SIM Installation

Part No: PCPE-PSSIMIN

Information Management Bundle

IMEI, MAC, SIM, ASSET, Hardware Hash reporting. Part No: **PCPE-PSATAGB**

Solution Packaging

Up to 10 items packaged together in a box. Does not include custom designed case. Part No: **PCPE-PSSPACK**

Custom Imaging

Part Nos:

- PCPE-PS20GIM Image deployment per device (MOQ 30)
- Custom Image Creation Price on request.

Customer Branding

Logo badge on device casing or bezel. Part No: PCPE-PSLOGOB

Asset Tagging

Standard, using CPE label set. Part No: PCPE-PSATAG1

Custom Logistics

Part No: PCPE-PSCDL01 Price on Request.







LIFECYCLE SUPPORT SOLUTIONS

Extended Warranty

Panasonic's Extended Warranty provides an additional two years of warranty, helping you to minimise repair costs and maximise the life cycle of your Toughbook or TOUGHBOOK.

Part No.: FZ-LESPEW* *4/5

Accidental Damage Warranty

Panasonic's Accidental Damage Warranty provides protection against any eventuality out in the field for up to 5 years, providing you and your workforce with complete peace of mind.

Part No.: FZ-LESPAD* *3 / 4 / 5 [4 & 5 year options include Extended Warranty]

Smart Battery Warranty

Smart Service Lite battery analytics, powered by B2M, monitor device battery health in real-time. Smart Service Lite will alert you when batteries deployed in the field reach a low capacity level so a replacement battery can be sent out in advance.

Part No.: CF-LESPBASS* *3/4/5









TOUGHBOOK SMART ESSENTIALS



TOUGHBOOH

Get visibility and take control.

TOUGHBOOK Smart Essentials is a suite of Enterprise Mobility Intelligence tools, providing real-time insight into mobile device and battery health, enabling customers to proactively find and fix enterprise mobility issues.

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Smart Service

Real time analytics, powered by B2M Solutions, showing the health and performance of your estate of mobile devices, focussing on areas such as battery life, data usage, disruptions and connectivity. Enables the user to recognise patterns of usage and potentially pre-empt issues before they arise.



Smart Battery Monitor

An additional "Smart" module that monitors battery usage and health in detail, focusing on battery serial numbers, the software allows the customer to track, identify and replace batteries before they impact productivity. With dashboard access and alerts.



Smart Device Monitor

An additional "Smart" module that monitors device usage in more detail. Dashboard access provides information such as device location; user experience, including drop detection on Android devices and also enables alerts and geofences to be set up.

TOUGHBOOK Smart Essentials can be purchased as a bundle, including all 3 modules detailed above as well as APIs to be able to pull the data into other business intelligence analysis tools:

- CF-LESPSESS1 1 year Smart Essentials Bundle
- CF-LESPSESS3 3 year Smart Essentials Bundle
- CF-LESPSESS5 5 year Smart Essentials Bundle

Alternatively, Battery Monitor and Device Monitor modules can be bought separately:

- CF-LESPBAEE1 1 year Smart Battery Monitor software licence
- CF-LESPBAEE3 3 year Smart Battery Monitor software licence
- CF-LESPBAEE5 5 year Smart Battery Monitor software licence
- CF-LESPDAEE1 1 year Smart Device Monitor software licence
- CF-LESPDAEE3 3 year Smart Device Monitor software licence
- CF-LESPDAEE5 5 year Smart Device Monitor software licence





TOUGHBOOK

SOFTWARE SOLUTIONS – PREMIER PARTNERS



/**ABSOLUTE**[®]

Absolute Data and Device Security

Patented technology to centrally secure TOUGHBOOK devices for unrivalled endpoint security and data risk management.

Part numbers available upon request.

Website: https://www.absolute.com/partners/oem/panasonic/

NETMOTION°

NetMotion Mobility

More than just a VPN, "Mobility" Mobile Performance Management software can dynamically maintain access to applications through changing network conditions, allowing mobile workers to remain productive anywhere their work takes them. Diagnostics option also available.

Part numbers available upon request.

Website: https://www.netmotionsoftware.com/products/mobility



SOTI MobiControl

MobiControl is an Enterprise Mobility Management (EMM) solution with enhanced EMM features like application management, content management, location services and remote help.

Part numbers available upon request.

Website: https://www.soti.net/products/soti-mobicontrol/



Sygic

Sygic Professional GPS Navigation works offline and features truck specific routing, itinerary with time windows and over 60 APIs for development with Android and Windows based apps.

Part numbers available upon request.

Website: https://www.sygic.com/enterprise/professional-gps-navigation-sdk







TOUGHBOOK

SOFTWARE SOLUTIONS – CERTIFIED PARTNERS





StayLinked

StayLinked's SmartTE software provides a cost-effective way to take advantage of touchscreen devices with Terminal Emulation by transforming traditional "green screen" application screens into easy-to-use, graphical screens with no changes to the underlying enterprise applications.

For more information or to request a demo, visit: https://www.staylinked.com/panasonic



Loqus

Loqus Fleet Ltd specialises in the provision of end-to-end Transport management systems providing organisations with the necessary tools to help them Plan, Execute and Monitor & Control work orders from initial order taking down to the last mile. Headquartered in Malta, the group employs a passionate team of high calibre software engineers supported by an experienced management team

Visit website: http://openfleet.logusgroup.com/



Acronis

Acronis sets the standard for cyber protection and hybrid cloud storage through its innovative backup, anti-ransomware, disaster recovery, storage, and enterprise file sync and share solutions. Enhanced by its award-winning Al-based active protection technology, blockchain-based authentication and unique hybrid-cloud architecture, Acronis protects all data in any environment – including physical, virtual, cloud, mobile workloads and applications – all at a low and predictable cost.

Visit website: https://www.acronis.com



GPC Systems

GPC is an award-winning software house with over 25 years of experience working with a range of sectors across the globe. Driven by the needs of their customers in healthcare, transportation, police, logistics and local government, GPC strives to improve outcomes through the most efficient use of resources. GPC has in-depth experience creating solutions utilising 3D cameras, including the Intel® RealSense[™] technology integrated into the TOUGHBOOK M1.

Visit website: https://www.gpcsl.com/





ACCESSORY SUMMARY 1

Solution Type	Part Number	Description
	FZ-VZSU1TU	Standard 5.000 mAh Battery for Standard Model
	FZ-VZSU1UU	Long-Life 6.800 mAh Battery for Standard Model
	FZ-VZSU1VU	Long Life 6.800 mAh Battery for Quick Release SSD Model
	FZ-VCBG21*	External 4-Bay Battery Charger (from November 2021)
Power	CF-AA5713A2*	AC Power Supply
Management	CF-LND8024 FD/BW	Car charger EIAJ & TypeA both, 80W (12 - 32VDC)
	CF-LND80-S FD/BW	Car charger EIAJ & TypeA both, 80W (12 - 16VDC)
	PCPE-LNDFH11	Car Charger (70-110V) For forklift
	PCPE-LNDFH32	Car Charger (12-32V) For forklift
	PCPE-LNDFH60	Car Charger (20-60VDC) For forklift
Keyboard	FZ-VEKG21L*	USB Keyboard (US English)
Styluses	FZ-VNTG11U	Stylus Tether
Styluses	FZ-VNP026U	IP55 Digitiser Pen
	FZ-VSCG211U	Smart Card Reader
Duradioativita	FZ-VRFG211U	HR-RFID Reader
Productivity Solutions	PCPE-MODBTH1	Bluetooth Headset
Solutions	PCPE-MOD10BC	Bluetooth Headset 10 Bay Charger
	PCPE-MODBAT1	Bluetooth Headset
	PCPE-KENLOK1	Kensington Lock Replaceable Batteries – 25 pack
Protection & Security	FZ-VPFG11U	LCD Protective Film
Security	CF-VNC002U	LCD Screen Cleaning Cloth
Carrying Solutions	FZ-VSTG21U	Rotating Hand Strap
Mobile	PCPE-BRPJ763	PJ763 A4 mobile printer, 300 dpi with USB & Bluetooth
Printing Solutions	PCPE-BRPJ773	PJ773 A4 mobile printer, 300 dpi with Wi-Fi & AirPrint







ACCESSORY SUMMARY 2

Solution Type	Part Number	Description		
	FZ-VEBG21U	TOUGHBOOK G2 Desktop Cradle		
Desktop Docking	FZ-VEBG11AU	TOUGHBOOK G1 Desktop Cradle (compatible with TOUGHBOOK G2)		
Solutions	CF-VEB201U	TOUGHBOOK 20 Desktop Port Replicator (compatible with TOUGHBOOK G2 + Keyboard)		
	PCPE-GJG1V* 01/02/05	TOUGHBOOK G1/G2 Vehicle Dock (Gamber Johnson)		
Vehicle	PCPE-HAVG1* 03/04	TOUGHBOOK G1/G2 Vehicle Dock (Havis)		
Docking	PCPE-GJ20V* 07/08	TOUGHBOOK 20 Vehicle Dock (Gamber Johnson) (compatible with TOUGHBOOK G2 + Keyboard)		
Solutions	PCPE-HAV20* 07/08	TOUGHBOOK 20 Vehicle Dock Havis) (compatible with TOUGHBOOK G2 + Keyboard)		
	PCPE-PSBIOSG	Custom BIOS Service – Gold		
	PCPE-PS20GIM	Image deployment per device (MOQ 30)		
	PCPE-PSSIMIN	SIM Installation		
	PCPE-PSATAG1	Asset Tagging		
Professional	PCPE-PSATAGB	Information Management Bundle		
Services	PCPE-PSAUTOP	Autopilot Enrolment		
	PCPE-PSLOGOB	Custom logo badge		
	PCPE-PSSPACK	Solution Packaging		
	PCPE-PSCDL01	Customised Deployment / Logistics		
	PCPE-PSBTM01	Bespoke Training Material		
	CF-LESPSSSM3/5	Smart Service self managed licence – 3 or 5 years		
Smart	CF-LESPBAEE1/3/5	Smart Battery Monitor software licence – 1, 3 or 5 years		
Essentials	CF-LESPDAEE1/3/5	Smart Device Monitor software licence – 1, 3 or 5 years		
	CF-LESPSESS1/3/5	Smart Essentials Bundles – 1, 3 or 5 years		
Lifecycle	FZ-LESPEW* 4/5	Extended Warranty		
Support	FZ-LESPAD* 3/4/5	Accidental Damage Warranty		
Support	CF-LESPBASS* 3/4/5	Smart Battery Warranty		

Mobile Solutions Business Division – Europe (MSBDEU), Panasonic System Communications Company Europe (PSCEU), Panasonic Marketing Europe GmbH, Hagenauer Straße 43, D-65203 Wiesbaden (Germany).

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